



Thaddeus J. Bell, MD Family Health Center 130 Varnfield Drive Summerville, SC 29483 <i>Pharmacy Services</i>	Monday, Tuesday, Thursday Wednesday Friday	8:00 am-5:00pm 9:00 am-6:00pm 8:00 am-5:00pm
Walterboro Health Center 302 Medical Park Drive Suite 111 Walterboro, SC 29488	Monday-Thursday Friday	8:00 am-5:00pm 8:00 am-5:00pm
One80 Place 35 Walnut Street Charleston, SC 29403	Tuesday & Thursday	8:30 am-5:30 pm
Charleston Dorchester Mental Health 2100 Charlie Hall Blvd. Charleston, SC 29414	Wednesday	8:30 am-5:30 pm

School Base: (Hours of Operation Varies)

E.B. Ellington Elementary
 540 Old Jacksonboro Road, Ravenel

Baptist Hill Middle High School
 5117 Baptist Hill Road, Hollywood

Minnie Hughes Elementary
 8548 Willtown Road, Hollywood

Agricultural Worker Camps: (Hours of Operation Varies)

East Coast Migrant Head Start
 14405 Bells Highway, Lodge

McCune Branch Camp
 221 McCune Branch Lane, Lodge

Williams Center Camp
 78 Cross Swamp Road, Lodge

Smoaks Middle School Camp
 906 Sunrise Road, Smoaks

Willow Swamp Road Camp
 3139 Willow Swamp Road, Lodge

Fields Farm Camp
 3129 River Road, Johns Island

Rural Mission Migrant Site
 3429 Camp Care Road, Johns Island

Packing Shed Housing
 711 Brownswood Road, Johns Island



PATIENT ACCESS & HOURS OF OPERATION

Services:

- **Pediatrics services** include preventive care, well-child visits, developmental testing, ADHA and autism screenings, asthma screenings and school/sports physicals.
- **Women's Health services** Include OB/GYN and family planning, reproductive health, clinical breast exams, pelvic exams, pap smears and mammograms.
- **Adults/Geriatrics services** consist of adult immunization, physical exams, preventive care, risk management and wellness activities for daily living.
- **Behavioral Health services** include mental and substance abuse assessment and counseling.
- **Dental services** include general and cosmetic dentistry needs, as well as diagnostic services.
- **Pharmacy services** offer discounted prescriptions, mail order and site delivery options.
- **Lab services** are available at all sites allowing services to be provided during patient visits. Rapid HIV testing is provided as a routine service to patients ages 18-64 and all pregnant women. Any patient can decline ("opt-out") or defer testing by completing a form located at the front desk.
- **Case Management services** include assessment, planning, coordination, monitoring, and evaluation of options and resources to meet an individual's specific needs.
- **Agricultural Workers Outreach services** include health screenings, health education and information to agricultural workers through our Hollywood, Johns Island and Walterboro locations.
- **Homeless Outreach services** Include medical exams and screenings in addition to mental healthcare and social work support to the homeless population
- **Patient Protection and Affordable Care Act** includes the assistance of individuals with navigating the insurance marketplace.
- **Best Chance Network** is a program through DHEC that provides breast and cervical cancer screening at no charge for South Carolina women who meet program eligibility requirements.
- **Choose Well** is a program through DHEC at no charge that helps us connect women and men to reproductive counseling and contraceptive care
- **SC Thrive** partners with Fetter to provide innovative access to resources, such as, SNAP benefits, Military and Veteran assistance and healthcare initiatives.

Fees:

FHCN accepts all forms of payment. A sliding fee scale is available with proper documentation for all consumers and is based on income and household size. To qualify for the sliding fee, proof of income is required; if homeless, homeless verification is required. There may be separate fees for office visits, medications, laboratory or diagnostic tests. You will be notified of you fees or co-payments before services are provided. Payment is expected at time of service.



PATIENT ACCESS & HOURS OF OPERATION

Smoking Policy:

This is a non-smoking facility. Smoking and tobacco use are not permitted.

Drugs and/or Alcohol:

Drugs and/or alcohol are not permitted on premises. Consumers under the influence of drugs or alcohol will not be permitted at the facility. Prescription and non-prescription drugs must be in their original containers when brought to your health care visit.

Violent, Disruptive, or Disrespectful Behavior:

No violent, disruptive or disrespectful behavior will be permitted. Examples of such behavior include but are not limited to: fighting, swearing, threatening a staff member, stealing, refusing to follow orders or instructions, etc. No weapons of any kind are permitted on the property or in the facility. Significant or persistent violations or program rules will result in permanent banning from the facility.

Physical and/or Sexual Behavior:

Physical and/or sexual relations are not permitted in or on the grounds of the facility. Anyone who participates in this type of behavior will be discharged.

Personal Items/Valuables:

Fetter Health Care Network, INC. is not responsible for any patient's lost or stolen property. Please do not leave your valuables unattended in or outside of the facility. Any items left at the health center for more than seven (7) days will be donated to Goodwill.

Fire/Safety Information:

Exit plans are located throughout the facility and in the lobby area. These plans show exits routes from all areas of the building and the location of fire extinguishers. If you need assistance identifying the plan, please see a staff member to assist you. Fire evacuation drills are held regularly at different times of the day. All occupants of the facility are required to follow evacuation procedures during these drills.

Consumer Rights/Grievances/Satisfaction Surveys:

- You have the right to confidentiality. Upon registration a Privacy Notice and Your Consumer Rights will be made available. We ask that you sign verifying your understanding of these rights.
- If at any time you feel your rights have been violated or you are not satisfied with your treatment you may complete a Consumer Grievance form. These forms are located in the front lobby. After completing the form, please place the grievance in the lock box on the wall. A staff member from the Quality Department will follow-up on all grievances.



PATIENT ACCESS & HOURS OF OPERATION

- Satisfaction surveys are conducted via phone. You may receive a call from an automated assistant via your phone number on record. You are encouraged to complete the survey, as they are reviewed by our Quality Department and it will assist FHCN in improving services.

If you are unable to locate or complete any of the forms listed above, a staff member will assist you.

Code of Ethics Statement:

All staff employed in positions at Fetter Health Care Network, INC. are bound by our Code of Ethics, Statement of Standards and Professional Ethics. The Code of Ethics and Standards requires that the highest moral principles be maintained and the behavior of staff be beyond reproach to insure that the integrity and welfare of clients, staff and the programs are maintained. The complete Code of Ethics, Statement of Standards and Professional Ethics are available upon request.